

STEP-BY-STEP VERIFICATION PROCESS

逐步验证过程

The mobile phone number verification process must be completed by the JUMBO Rewards membership account holder. Please ensure that all information are updated and complete for a seamless experience when you are utilising your JUMBO Rewards privileges.

电话号码验证过程必须由珍宝会员自己完成。正确的认证过程将确保您在享用珍宝会员优惠时有更好的体验。

STEP 01

第一步



Log in to the Member's Portal (rewards.jumbogroup.sg) with your Singapore registered mobile number or NRIC/FIN number.

Note: Login via NRIC/FIN number will no longer be accepted from 5 August 2019.

使用您注册的手机号码或身份证号码登录会员网站 (rewards.jumbogroup.sg)。

注意: 至2019年8月5日起, 所有会员将无法使用身份证号码登录会员网站。

MOBILE NO

9XXXXXXXX

PASSWORD

If you have signed up for the JUMBO Rewards Programme prior to 12-01-2016, your default password is your date of birth (YYYYMMDD).

For security purposes, we would encourage you to change your default password upon your first log-in.

[Click here to login with NRIC](#)



rewards.jumbogroup.sg

This site is best viewed on Google Chrome or Mozilla Firefox



FORGOT YOUR PASSWORD?

FORGOT PASSWORD

MOBILE NO

9XXXXXXXX

DATE OF BIRTH*

1

Jan

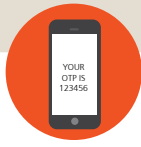
1900

* If you have forgotten your password, select "Forgot Password", enter mobile number and date of birth, an email will be sent to your registered email address under the Member's record.

如果您忘记了密码, 请点击 "Forgot Password", 输入手机号码和生日, 电子邮件将发送到会员记录下的注册电子邮件地址。

STEP 02

第二步



Enter your mobile number and click "Request For OTP". In compliance with PDPA, please ensure that this is your personal mobile number.

输入您的手机号码, 然后点击 "Request OTP"。根据个人数据保护法令 (PDPA), 确保此手机号码属于您。

MOBILE NO*

+65 9XXXXXXXX

Request For OTP

STEP 03

第三步



Enter the 6-digit OTP sent to your mobile number.

Note: 6-digit OTP is only valid for 2 minutes. If the OTP sent has expired, kindly click on "Resend OTP"

输入发送到您的手机号码的 6 位数一次性密码。

注意: 6位数一次性密码仅在2分钟内有效。如果您的一次性密码已过了使用期, 请点击 "Resend OTP"。

OTP

Key in your 6 digit OTP here

STEP 04

第四步



Check your personal details and ensure that all information is accurate. Click "SAVE CHANGES" at the bottom of the page.

检查所有个人资料是否准确, 然后点击 "Save Changes"。

Save Changes

YOU'RE DONE

WHAT IS PDPA?

什么是个人资料保护法令?



The Personal Data Protection Act (PDPA) governs the collection, use and disclosure of personal data by organisations, in a manner that recognises individual rights and the need of organisations to use such personal data for legitimate business purposes.

个人资料保护法令 (PDPA) 监管任何机构收集, 使用以及披露个人资料。通过此法令保障个人权利, 并且确保任何机构将这些个人资料用于合法商业目的。

FOR FAQs, VISIT US AT

<https://www.jumbogroup.sg/en/frequently-asked-questions>

NEED HELP?

Contact us at: rewards@jumbogroup.com.sg or 6265 8626
Mondays to Fridays, 9am to 6pm (excluding Public Holidays).